



February 15, 2021

To Our Valued Customers,

Effective Tuesday February 16, 2021, we will open our doors to the public with a limit to one (1) customer at a time. Customers must wear a face mask that covers their mouth and nose at all times. Individuals who are unable to wear a face mask due to a medical condition must wear a face shield. Entry will be granted only to those wearing a face mask or face shield.

We would like to remind everyone that during this current lock down to continue to be diligent and take necessary COVID precautions. We will continue to be diligent with our internal practices, such as elevated cleaning schedules, practicing social distancing, and doing our best to provide any employee with items to do their job safely. We are monitoring and reviewing all possible rule changes on a regular basis.

We are asking visitors to voluntarily provide contact information in case of COVID-19 exposure and for tracking purposes.

**As a reminder, bill payment can be made online or sent by mail.**

**For product pick up, we are asking our customers (with accounts only) to call in advance for curbside pick up.**

**For cardlock technical assistance, please call our office for phone support.**

We thank you for your patience, understanding and continued support.

**Stratford  
519-272-0090**

**Alma  
519-513-4514**

**Cambridge  
519-622-3720**

